

# Ffurflen Gwyno / Complaint Form

## A. Eich Manylion Chi / Your Details

Enw / Name: \_\_\_\_\_

Cyfeiriad / Address: \_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

Rhif ffôn / Telephone: \_\_\_\_\_

E-bost / E-mail: \_\_\_\_\_

Nodwch drwy ba un o'r dulliau uchod y byddai'n well gennych i ni gysylltu â chi /  
Please state by which of the above methods you would prefer us to contact you:

\_\_\_\_\_

**Eich gofynion:** Os yw'n ffordd arferol o ddelio â chwynion yn ei gwneud hi'n anodd i chi ddefnyddio ein gwasanaeth, dywedwch wrthym os gwelwch yn dda fel y gallwn drafod sut y gallem eich helpu.

**Your requirements:** If our usual way of dealing with complaints makes it difficult for you to use our service, please tell us so that we can discuss how we might help you.

Fel arfer, y sawl sydd wedi wynebu'r broblem ddylai lenwi'r ffurflen hon. Os ydych yn ei llenwi ar ran rhywun arall, llenwch Adran B.

The person who experienced the problem should normally fill in this form. If you are filling this on behalf of someone else, please fill in section B.

## B. Gwneud cwyn ar ran rhywun arall: eu manylion nhw / Making a complaint on behalf of someone else: their details

Eu henw / Their name: \_\_\_\_\_

Cyfeiriad / Address: \_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

Beth yw'ch perthynas â'r person? / What is your relationship to them?

\_\_\_\_\_

